

Deliver Payment Assurance with InstaMed

Proven solutions that are transforming the healthcare payments industry!

Tens of Billions of Dollars in Healthcare Payments Processed...



Claims Settlement

Pay Providers Electronically to Cut Costs

Provider Payment Assurance

Solve the Challenge of Collecting Member Responsibility

Transaction Gateway

Clearinghouse Services to Accelerate Electronic Transaction Adoption

Provider Portal

Private Labeled Portal Enhances Brand Presence

Card Services

Eliminate Data Entry and Increase Automation at the Point of Service



A payer submitting 50,000 claims per month can save up to 60% of settlement costs and up to 35% of printing and mailing costs.

InstaMed Service Guarantee: We are so confident that you will find value with InstaMed that we put it in writing!

“InstaMed stands out as an operator of a single proprietary network that can handle both healthcare and payment transactions. Reinforcing this unique attribute is InstaMed's compliance to both PCI and EHNAC standards.”

– Bank Technology News, Red Gillen, Celent



INSTAMED OVERVIEW

InstaMed is the leading Healthcare Payments Network and the first company to offer a single platform for real-time healthcare clearinghouse and payment transactions. InstaMed's integrated payer solutions deliver payment assurance to your provider network, reduce operational costs and accelerate provider adoption of electronic transactions. Payers can leverage InstaMed's network and platform to support long term objectives and achieve unique provider adoption benefits.

INDUSTRY LEADING SOLUTIONS

Claims Settlement

- Deliver Integrated ERA/EFT™, paper checks and EOBs to providers and members
- Leverage our extensive network of providers
- Increase network satisfaction with accurate, reconciled and timely payment posting information



Provider Payment Assurance

- Combines eligibility, estimation and payment capabilities in the provider portal
- Improve your provider network satisfaction
- Offer members payment convenience and clarity



Transaction Gateway

- Real-time and batch support for Claims, Eligibility Inquiry, Claim Status, Remittance and more
- Enables bulk and online provider registration for rapid adoption
- Immediate support for the transition to 5010



Provider Portal

- Private labeled portal is configured for your branding, look and feel and functional requirements
- Offer robust portal features to your provider network including healthcare and payment transactions with reporting
- Enables bulk and online provider registration for rapid adoption



Card Services

- Member ID cards, financial cards (HSA, FSA, HRA, gift and reloadable) and combined member ID/financial cards with swipe technology
- Leverage our extensive network of providers and swipe devices
- Low set up and operational costs



INDUSTRY LEADING PRODUCTS

InstaMed Online for Payers

Managing EDI transactions, approving and reconciling claim payments, and facilitating provider and member communications can be costly and time consuming. InstaMed Online eliminates these hassles with a single, cloud-based portal designed specifically for you to securely manage your healthcare and payment transactions.

InstaMed Connect

Managing legacy integrations can be complex, time-consuming and ultimately cost prohibitive. InstaMed Connect, the healthcare industry's first fully integrated and open Application Programming Interface (API), offers a comprehensive answer by enabling any system to integrate with InstaMed's network.

InstaMed Online for Providers

InstaMed Online simplifies providers' healthcare and payment transactions through a secure, cloud-based portal. No installation is required, and providers can securely access InstaMed from any computer 24 hours a day, 365 days a year.



INDUSTRY LEADER IN COMPLIANCE

- Certified as a PCI Level One Service Provider
- Accredited by EHNAC as a healthcare clearinghouse
- SAS 70 Type II certified by KPMG
- Registered with VISA & MasterCard