InstaMed®

Healthcare Payments Simplified

Healthcare's Most Trusted Payments Network

- ✓ **Every** Member Claim Payment
- ✓ **Every** Premium Payment
- ✓ **Every** Provider Payment
- ✓ **Every** Clearinghouse Transaction

Pay Now

Meet the demands of healthcare consumerism and give all of your members easy ways to make claim and premium payments

Achieve compliance immediately with the only single, integrated network in the healthcare payments industry

Access 100% of healthcare providers on the InstaMed Network which reaches more than two-thirds of the market in the U.S.

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www.instamed.com

C2B HEALTHCARE PAYMENTS

Member Payments

- Enable members to pay all of their healthcare bills from your Member Portal
- Increase traffic to your member portal with an easy-to-use payment tool
- Allow members to pay how they want, when they want, including Health Benefit Accounts, standard Bank Accounts and Payment Cards
- Enable members to make payments from any device, including a tablet or smartphone

Premium Payments

- Offer multiple payment channels for premium payments, including online, over the phone and walk-in locations
- Control member options for payment channels and payment methods
- Allow members to set up automatic payments
- Streamline reconciliation with one posting file and deposit reporting

One Bill

- Deliver members a simple, consolidated view that combines premiums across product lines and claim payments across your provider network
- Enable members to pay multiple claims and premiums at once with the flexibility to determine payment amount and payment method
- Improve member retention and drive traffic to your member portal by being the sole source for all your members' healthcare payments needs

84% of consumers want to make payments through their health plan's website

– Consumer Healthcare Payment Survey, Melior Group, March 2015

B2B HEALTHCARE PAYMENTS AND EDI

Claims Settlement

- Reduce costs by immediately delivering electronic payments to your entire provider network
- See 50+% of payment transactions delivered ERA/EFT in year one
- Meet ERA/EFT regulatory mandates immediately
- Give providers online access to all claim and payment details

Transaction Gateway

- Support HIPAA-compliant, real-time and batch for every healthcare clearinghouse transaction, including claims, eligibility, and remittance, all in one place
- Connect to every provider in your network to reduce the costs of clearinghouse transactions

INDUSTRY LEADING PRODUCTS

- Connects payers, providers and consumers on a single, integrated network to securely and efficiently manage every healthcare payment transaction
- Seamlessly integrates with payer systems to improve efficiency and simplify the implementation process
- Meets the highest levels of security and compliance for both healthcare and payments processing
- Delivers full operational support from an experienced team with end-to-end implementation support, financial monitoring/reconciliation, knowledgeable customer service and ongoing provider adoption outreach

INDUSTRY LEADER IN COMPLIANCE

HIPAA · ada · EHNAC ACCREDITED HEALTHCARE & FINANCIAL · PCI LEVEL ONE · Healthcare Payments P2PE PCI Validated · CERTIFIED CORE STAKEHOLDER A CAQH Initiative Phase I, II, III · SSAE 16 · NACHA The Electronic Payments Association · HITRUST Health Information Trust Alliance · MasterCard · VISA

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